

## Top Pro

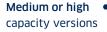
Versatility meets reliability.











Easy Access Panel • additional control device (can be optionally installed and flexibly positioned)

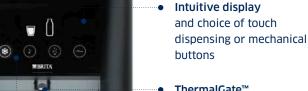
The BRITA HygienePlus solution provides effective protection for dispensers and is designed for environments where hygiene is of the utmost importance.



Two installation options

- Floorstanding
- Countertop





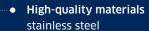
ThermalGate™ powerful thermaldisinfection feature protects against retrograde contamination from external sources. Supplied as standard



• Unlimited unchilled still or chilled still, sparkling or semi-sparkling water

BRITA®

- Made-by-BRITA quality, all filters are manufactured in Germany and the dispenser is assembled in Italy
- Shrink your footprint: using a water dispenser generates up to seven times less CO, than pre-bottled water
- Capacity: 50 l/h or 85 l/h



Focus on sustainability: natural refrigerant and extremely low power consumption

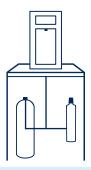


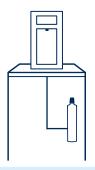


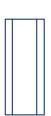
## Top Pro

### Technical data









Model	Top Pro still + sparkling	Top Pro still	
Design / Type	countertop	countertop	base cabinet
Types of water			
Configuration options			
Hygiene feature	BRITA ThermalGate™ or BRITA HygienePlus	BRITA ThermalGate™ or BRITA HygienePlus	
Dispensing buttons	touch dispensing or mechanical buttons	touch dispensing	
For installation independent of existing counters			base cabinet
For installation in barrier-free environments	Easy Access Panel	Easy Access Panel	
For installation without waste water connection	waste water container	waste water container	
Specifications			
Cooling capacity	medium cooler: 50 l/h large cooler: 85 l/h	medium cooler: 50 l/h large cooler: 85 l/h	
Unit dimensions (W x H x D)	278 x 530 x 518 mm	278 x 530 x 518 mm	base cabinet: 227 x 910 x 518 mm base plate: 440 x 4 x 510 mm
Dispensing height	330 mm	330 mm	
Weight	Top with medium cooler: 35 kg Top with large cooler: 40 kg	Top with medium cooler: 33 kg Top with large cooler: 38 kg	base cabinet: 16 kg base plate: 7 kg
Max. power consumption	Top with medium cooler: 440 W Top with large cooler: 540 W	Top with medium cooler: 440 W Top with large cooler: 540 W	
Max flow rate, still water	2 I/min	2 I/min	
Max flow rate, sparkling water	1.6 l/min	-	

The food-grade quality and safety of BRITA water filter products are tested and verified by independent institutions



















## Easy Access Panel

Additional control unit for BRITA VIVREAU dispensers.



Design and operation tailored to BRITA VIVREAU water dispensers

Choice of water types in line with the installed BRITA VIVREAU water dispenser

### **Benefits**

- Control unit can be positioned at a low height, e.g. for wheelchair users
- Helps create a barrier-free environment and meet inclusion and anti-discrimination requirements
- Available for different configurations of Top Pro as well as the Extra range





## A focus on efficiency

Energy consumption (kWh) when operated over 24h period, various use cases:





BRITA VIVREAU water dispensers		Energy consumption									
		Standby mode	Use case 1: 10 l / day	Use case 2: 60 l / day		Use case 4: 10 l / day HW + 60 l / day CW	Use case 5: 30 l / day HW + 60 l / day CW				
Top Pro (medium cooling capacity)		0.30 kWh	-	0.78 kWh	-	-	-				
Top Pro (high cooling capacity)		0.30 kWh	-	0.54 kWh	-	-	-				
Extra I-Tap (medium cooling capacity)		0.35 kWh	-	0.83 kWh	-	-	-				
Extra I-Tap (high cooling capacity)		0.35 kWh	-	0.72 kWh	-	-	-				
Extra C-Tap* (medium boiler)		0.80 kWh*	-	-	-	1.64 kWh	3.44 kWh				
Extra C-Tap* (large boiler)		1.40 kWh*	-	-	-	1.69 kWh	3.60 kWh				
Fill T-Tap / Fill Pro		0.60 kWh	-	0.90 kWh	1.80 kWh	-	-				

\*Tested with system running in night mode for 9h.

HW = hot water CW = cold water

## A complete, one-stop solution

Customised products, installation, maintenance, financing and more.



Dispenser Choice of models. choice of water types





Find the right, high-quality BRITA filter for your needs

Expert advice Qualified sales consultants provide tailored, expert



advice on-site or by phone

A 360° solution



**Bottles** 

Range of styles and sizes, all customisable e.g. with your logo

Hygiene solution Built-in safety mechanism; optional feature for even greater hygiene

**Financing options** Attractive options to rent or buy



Service options Installation service, maintenance service







Accessories Tailor-made bottle crates, washing accessories, cleaning supplies





## The wonder of water

Better water, enhanced well-being.



## The water we drink is not just hydrogen and oxygen – it contains minerals and more.

That's because water is a dissolver extraordinaire: When rain falls, it soaks through the ground, gathering organic matter and minerals. This affects its taste, appearance and smell.

Mains water is treated and tested. However, there may be some residues from disinfection, piping, etc. That's where BRITA comes in. The right water composition tastes better, encouraging people to drink more. And hydration is key to health – for better well-being, concentration and productivity.

Good hydration is the basis for our body's metabolic processes and for our health. And staying hydrated is easier if water tastes good. That's why BRITA has a special department dedicated to taste.

### - Birgit Kohler

Head of BRITA's Organoleptic Department, certified water sommelier



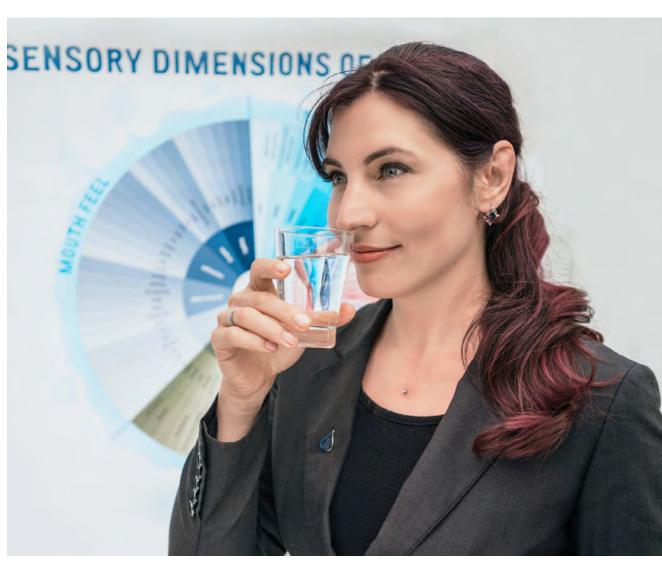
The water cycle
Water is an outstanding
solvent and can contain
diverse substances



Water treatment Added substances, e.g. chlorine, can affect taste



BRITA sensory water wheel An overview of taste, aroma, mouthfeel



## The power of filtration

Excellent water - an art and a science.



With BRITA's proven filtration solutions, you can be sure of excellent water – meeting the highest hygiene, quality and environmental standards.

At BRITA, water is our passion. We have channelled over half a century's expertise into our BRITA filtration and treatment technologies, and into each and every one of our BRITA VIVREAU dispensers.

From activated carbon to ion-exchange resins, pre-filters, post-filters, double-layer membranes and more – you will find effective filtration solutions for your specific needs.

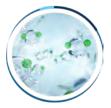
What's more, you can be sure of Made-in-Europe quality. All BRITA VIVREAU filters are manufactured in Germany and the dispenser itself is assembled in Italy in our own production facility. We focus on sustainability throughout – using, for instance, natural coconut shells for our activated carbon.



Activated carbon
Reduces substances that
impair taste and odour



Ion exchanger Reduces limescale and metals, e.g., lead



The right balance Preserves minerals in water



Membrane filter Reduces bacteria cysts



## Dependable hygiene

Solutions that give you peace of mind.



BRITA's built-in safeguards keep dispensers squeaky clean by reliably removing bacteria, microbial cysts and more.

We take an end-to-end approach to hygiene, starting with the manufacture of our BRITA VIVREAU dispensers in Italy. Our recently established production facility is equipped with the latest hygiene technology. And our service technicians observe strict safety measures when they install your dispenser – ensuring the best-possible start.

Our CLARITY Protect filter sets the brand-new hygiene standard for water dispensers. The vital first filtration stage is stringently bolstered by bacterial membrane purging for impeccably clean water every time.

Our dispensers' BRITA ThermalGate™ feature heats the tap to defend against contamination from external sources. And our optional BRITA HygienePlus solution – developed based on over 20 years' experience of the healthcare market – provides outstanding hygiene. Both have been tested and validated by independent institutes.

What's more, you will find cleaning instructions and guidance on our website – and we offer a proven portfolio of tailor-made cleaning products.



End-to-end hygiene Starting with the dispensers' manufacture in Italy



Product features
BRITA ThermalGate™
and BRITA
HygienePlus



**Regular cleaning** Ensures safety and a long product life



## **CLARITY Protect 100**

Water filter: Reliably safe, excellent water for your dispenser.

Drinking water is strictly controlled. But in healthcare, and environments which depend on an extra level of safety, only the most thorough, end-to-end water filtration system meets all demands. And it must be multi-stage filtration, not just a single activated carbon filter pass. The CLARITY Protect sets the industry benchmark from the first stage of filtration to the moment your glass is filled with crystal-clear. revivifying water. Over 50 years of German filtration expertise, is offered to you, in our "standard" filter.

### **BRITA CLARITY Protect 100 is compatible with:**

- Top Pro
- Fill Range
- Extra I-Tap
- Extra C-Tap



The right balance Preserves minerals in water.



and 99.95 % of cysts.





**BRITA** 

 Protects equipment and therefore lowers dispenser maintenance costs

### Benefits of BRITA CLARITY Protect



Reduces

and odour

chlorine taste







Reduces metals such as lead



Reduces pharmaceuticals, pesticides and hormones







Reduces organic impurities



Removes bacteria and cysts



Activated carbon filtration

Filters out 99.999 % of bacteria

Removes coarse particles.





## **CLARITY Protect 100**

### Technical data





Model	BRITA CLARITY Protect 100
Technology	activated carbon and hollow fiber membrane filtration
Water intake temperature	4°C to 30°C
Ambient temperature for operation	4°C to 40°C
Ambient temperature for storage / transport	-20°C to 50°C
Water inlet and outlet connection	JG 8 mm
Operating pressure	2 bar to 8.6 bar
Flow rate at 1 bar pressure loss	180 l/h
Nominal filter capacity	11,500
Operating position	horizontal or vertical
Efficacy	
Reduction of particles such as micoplastics or sand	≥ 0.5 µm (NSF 42, Class I)
Reduction of asbestos fibres	> 99.9 % (NSF 53 tested by independent laboratory)
Reduction of metals such as lead	> 90 % (DIN EN 14898)
Reduction of chlorine	> 90 % (DIN EN 14898, Class I) and > 50 % (NSF 42)
Reduction of organic impurities such as benzene	> 90 %
Reduction of pharmaceuticals, pesticides and hormones such as naproxen, lindane, estrone	> 90 % up to at least 8,000
Reduction of bacteria	99.999 % (ASTM F838-05)
Reduction of cysts	99.95 % (NSF 53)
Dimensions (W x D x H)	
Filter system (filter head with filter cartridge)	68 x 68 x 338 mm
Filter cartridge	68 x 68 x 311 mm
Installed dimensions (vertical installation with wall mounting bracket)	68 x 74 x 371 mm

The food-grade quality and safety of BRITA water filter products are tested and verified by independent institutions











## **CLARITY Safe X3**

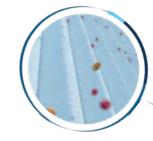
Water filter: A bacterial filter for outstanding hygiene in critical environments.



The CLARITY Safe X3 filter rounds out the BRITA HygienePlus solution. This filter is just upstream of the dispenser outlet tap. So when you draw water, CLARITY Safe X3 removes any potentially remaining bacteria, microbial cysts and other unwanted impurities - right then and there. This final layer of protection guarantees water of outstanding quality and hygiene each and every time you use your dispenser.

### BRITA CLARITY Safe X3 is a key component included in:

- Top Pro with HygienePlus
- Extra I-Tap with HygienePlus



Double-layer membrane Filters out 99.99999 % of bacteria and 99.95 % of cysts.

### Benefits of BRITA CLARITY Safe X3





Reduces fine particles such as microplastics



Reduces fine particles such as sand



Reduces bacteria

Second safeguard • in combination with **CLARITY Protect.** filters water when dispensing



Maximum safety via laver membrane



## **CLARITY Safe X3**

### Technical data





Model	BRITA CLARITY Safe X3
Operating pressure	2 bar to 10 bar
Flow rate at 1 bar pressure loss	180 l/h
Nominal filter capacity	replace after 6 months
Particle retention	0.2 μm (nominal)
Reduction of bacteria	99.99999 % (ASTM F838-05)
Reduction of health contaminents such as cysts	99.95 % (NSF 53)
Operating position	Horizontal or vertical
Dimensions (W x D x H)	
Filter cartridge	86 x 86 x 112 mm

The food-grade quality and safety of BRITA water filter products are tested and verified by independent institutions



## The power of filtration

We have filtration down to a science.





### Reduces fine particles e.g. microplastics

Microplastics are, simply put, plastic fragments smaller than 5 mm. They can be found in mains water, and include primary microplastics, e.g. cosmetics, facial scrubs, and cleaning agents, as well as secondary microplastics, e.g. from the degradation of plastic products and car tires.



### Reduces chlorine / chlorine compounds

During treatment, chlorine and chlorine compounds are added to water in the lowest quantities possible – ideally below the odour threshold. However, higher levels of chlorine may be needed for long-distance transmission. Chlorine can also form compounds with organic substances, negatively affecting water's taste and aroma.



### Reduces bacteria and cysts

By definition, mains water is clean – but not sterile. It is treated to meet established microbiological limits. However, as water is transported via the mains, germs (e.g. bacteria and cysts) can multiply. This is especially true of stagnant water.



### Reduces particles e.g. sand

Particles in water mainly come from deposits formed in piping. Chemically speaking, they include a mixture of limescale, gypsum, silicates (sand), and substances from pipe corrosion (rust). Pressure surges or simply the normal flow of water can dislodge particles.



### Reduces organic contaminants

Organic contaminants include diverse chemical compounds – from industrial substances, such as solvents (e.g. benzene), to residues from medicines and pesticides, to natural organic compounds. They enter mains water through emissions, for instance.



### **Reduces pharmaceuticals**

Pharmaceutical and hormone residues, and their by-products, can enter the environment via waste water. They can then end up in mains water, though only in very small quantities. Water is often tested for naproxen, lindane and estrone, as these substances are particularly common.



### Reduces metals e.g. lead

Metals are not usually found in mains water, but can be introduced via corroding pipes. Residential piping can be made of galvanised steel, copper, stainless steel, brass – and in rare cases, lead. Water stagnation in plumbing can raise the concentration of metals above specified limits.



### Reduces carbonate hardness

During the water cycle, rain absorbs  ${\rm CO}_2$  in the air. It becomes slightly acidic and falls, dissolving minerals in the ground, e.g. calcium carbonate. This raises water's carbonate hardness. However, too many minerals in water can affect how beverages taste, and lead to scale deposits in equipment.



### **Reduces asbestos fibres**

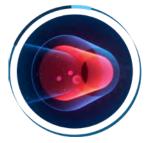
Asbestos is a heat-resistant fibrous silicate mineral. It has been widely used e.g. as insulation, as an anti-corrosion coating and, in the past, as a building material. Asbestos fibres can enter water via piping, including asbestos-cement pipes (which were permissible in the past) and coated pipes.

## BRITA ThermalGate™

Hygiene feature: BRITA's powerful thermal disinfection solution.



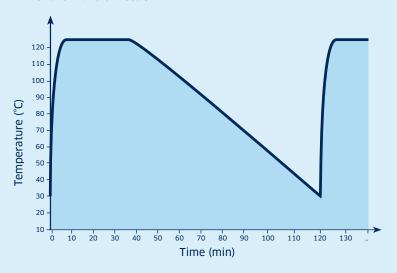
The tap of a typical water dispenser is exposed: a sneeze or touch of a hand, for example, can introduce germs. Without a robust safeguard, microorganisms on the wet tap can go on to contaminate the dispenser. That's why our BRITA VIVREAU dispensers include our ThermalGate™ feature. This automatically and regularly heats the tap to protect against contamination. So you can sit back and relax – knowing you have a proactive, powerful defence against germs, tried and tested by an independent laboratory (Ruhr District Institute of Hygiene).



ThermalGate™
Protects against retrograde contamination.



The tap is automatically heated to over 125°C at regular intervals for thermal disinfection.



ThermalGate™ is continuously active, • providing protection not only at peak times, but also during periods of inactivity, e.g. at night or on weekends

Does not require manual effort or chemical • additives

Developed on the basis of over 20 years' • experience in the healthcare market.

## BRITA HygienePlus

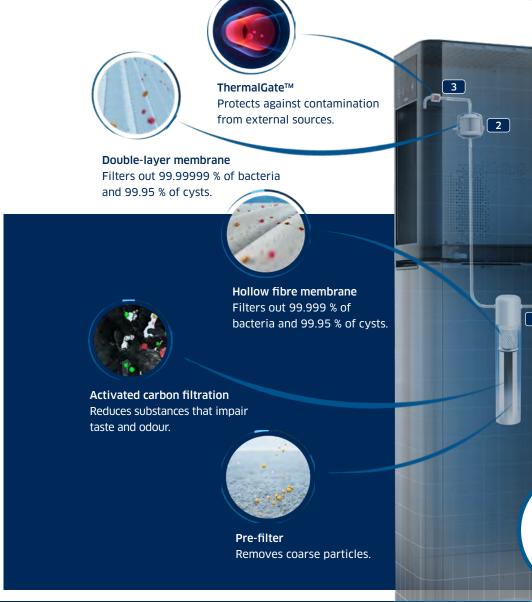
Proven three-zone-protection and smart digital monitoring.

## ### BRITA°

### Benefits of BRITA HygienePlus

- 1. The primary safeguard is the CLARITY Protect filter, right at the inlet. This cartridge combines a pre-filter with activated carbon and hollow-fibre membrane technologies. With a pore size of just 0.15 µm, it retains the finest particles such as micro plastics as well as 99.999% of potential bacteria and 99.95% of cysts, in line with NSF 53. What's more, it reduces turbidity, and removes metals such as lead, as well as taste and odour-impairing substances like chlorine. Potentially health affecting substances such as hormones, pesticides and drug residues are all filtered out and coarse particles, such as sand, are captured pre-filtration to protect the device itself.
- 2. Next in line, is the CLARITY Safe X3. This filter located directly upstream of the dispenser outlet tap is a very fine, asymmetrical double-layer membrane that retains any potentially remaining bacteria and cysts just before the water is drawn. The result is excellent water quality that fulfils the highest drinking water standards and filters 99.99999% of bacteria to ensure a reliably safe and thoroughly enjoyable drinking water experience.
- 3. Any external contaminants are burned away by BRITA's powerful ThermalGate™ feature which automatically and regularly heats the dispenser outlet tap. This protects against any physical contact, coughing or sneezing, and works constantly at peak times, nights and weekends for complete peace-of-mind.
- 4. Smart digital monitoring tracks filter capacity and ThermalGate functionality.

BRITA HygienePlus dispensers deliver outstandingly hygienic water which fulfills the most stringent drinking water standards including 2020/2184 (EU) and TrinkWV (GER). They are constantly developed and proven in the most sensitive environments where hygiene is of the utmost importance.





## Diverse accessories

Find the match for your dispenser.



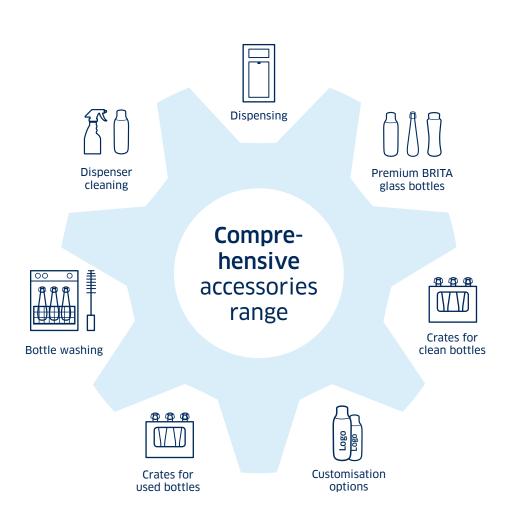
The water dispenser is only one part of the picture: take advantage of BRITA products across the entire water dispensing-serving-cleaning cycle.

We provide premium customisable and reusable bottles that can be readily refilled via our dispensers. Where needed, the bottles can be stored in special crates precisely designed for the various types of BRITA designer bottles. Clean, filled bottles and used empties can be placed in separate, dedicated crates.

Furthermore, hygiene is always the top priority. We therefore provide all equipment necessary to properly sanitise BRITA VIVREAU dispensers and BRITA bottles. For bottles, we offer a choice of washing trays, including versions compatible with professional and domestic dishwashers.

And our best-practices tip: we recommend cleaning BRITA VIVREAU dispensers daily for extra peace of mind.





The perfect pairing: BRITA's sustainable bottles and dispenser solutions.



### Make your BRITA bottle your very own.

Customised high-quality bottles are ideal for a variety of scenarios. Placed on meeting or restaurant tables, for instance, they provide a great opportunity to prominently position a logo or raise awareness of a particular message.

The glass designer bottles come in a variety of sizes and styles, so you can find the right option for your organisation's needs.

Additionally, reusable bottles are a stand-out way to communicate your commitment to the environment. Eliminating single-use plastic bottles helps shrink carbon footprints and makes a statement – and now more than ever, it's something your employees, guests and clients will recognise and appreciate.

At the same time, giving up pre-bottled drinks does not mean your water is any less refreshing: our dispensers simply and efficiently chill water on demand.





Make a statement with your freshly filtered water.





BRITA Lounge Bottle	
Sizes	350 / 750 ml
Material	Coated glass
Cap	Colour: silver or black
Minimum order quantity	20 standard or customized BRITA Lounge Bottles (+ additional 20 caps)
Customised print	Up to four colours (dishwasher-resistant)
Bottle compatible with	Top Pro / Extra I-Tap (260mm and 330 mm) / Extra C-Tap (260 mm and 330 mm) / Fill T-Tap / Fill Pro

BRITA Classic Bottle	
Sizes	500 / 750 / 1,000 ml
Material	Coated glass
Seal	Colour: white (porcelain)     Seal colour: blue or green
Minimum order quantity	20 standard or customised BRITA Classic bottles
Customised print	Up to four colours (dishwasher-resistant)
Bottle compatible with	Top Pro / Extra I-Tap (330 mm) / Extra C-Tap (330 mm) / Fill T-Tap / Fill Pro

Handy, versatile and eco-friendly.





BRITA Wave Bottle	
Sizes	600 / 750 / 850 ml
Material	Coated glass (750 ml) / Durable plastic (600 / 850 ml)
Cap	Colour: white or grey     Customisable print on cap, with or without still / sparkling icons
Minimum order quantity	12 standard BRITA Wave bottles     60 customised BRITA Wave bottles
Customised print	Up to two colours (bottle and/or cap, dishwasher-resistant)
Bottle compatible with	Top Pro / Extra I-Tap (260mm and 330 mm) / Extra C-Tap (260 mm and 330 mm) / Fill T-Tap / Fill Pro

BRITA Twist Bottle	
Sizes	700 ml
Material	Coated glass
Cap	Colour: grey     Available with still or sparkling icons
Minimum order quantity	20 standard or customised BRITA Twist bottles
Customised print	Up to four colours (dishwasher-resistant)
Bottle compatible with	Top Pro / Extra I-Tap (330 mm) /Extra C-Tap (330 mm) / Fill T-Tap / Fill Pro

The perfect bottle for your dispenser.



	Bottle height ▶	Swing 280 mm	Bottle 320 mm	Lounge 184 mm	Bottle 217 mm	265 mm	Classic Bottle	323 mm	204 mm	Wave Bottle 240 mm	240 mm	Twist Bottle 258 mm
	Dispensing height ▼	425 ml	750 ml	350 ml	750 ml	500 ml	750 ml	1000 ml	600 ml*	850 ml*	750 ml	700 ml
Top Pro	330 mm		•	•	•	•	•	•	•	•	•	•
Extra I-Tap	260 mm			•	•				•	•	•	
Extra I-Iap	330 mm		•	•	•	•		•			•	
Extra C-Tap	260 mm			•							•	
Extra C-Tap	330 mm		•					•			•	
Fill T-Tap / Fill Pro	345 mm		•	•	•	•		•	•	•	•	•

## **BRITA** accessories

The ideal addition to your BRITA bottles.













Customisable BRITA bottles	
1. Swing Bottle	Sizes: 425 ml and 750 ml; material: coated glass     Caps with still or sparkling icon, customised print with up to four colours
2. Wave Bottle	Sizes 600, 750, 850 ml; material: coated glass or durable plastic     Customisable caps, two cap colours, customised print with up to two colours
3. Twist Bottle	Size 700 ml; material: coated glass     Caps with still or sparkling icon, customised print with up to four colours
4. Lounge Bottle	Sizes: 350 and 750 ml; material: coated glass     Two cap colours, customised print with up to four colours
5. Classic Bottle	Sizes: 500, 750 and 1,000 ml; material: coated glass     Coloured seals, customised print with up to four colours





1 2	
Storage crates	
1. 6-bottle crate	<ul> <li>Solid storage crate, stackable</li> <li>Size (W x H x D): 300 x 380 x 200 mm, 6 bottles</li> <li>Compatible with: BRITA Swing 750 ml, BRITA Twist 700 ml, BRITA Classic 750 / 1,000 ml, BRITA Lounge 350 / 750 ml</li> </ul>
2. 12-bottle crate	• Solid storage crate, stackable • Size (W x H x D): 300 x 340 x 400 mm, 12 bottles

• Compatible with: all BRITA bottles except BRITA Swing 750 ml







BRITA-exclusive washing trays	
1. Professional washing tray	Size (W x H x D): 500 x 360 x 500 mm, 16 bottles Compatible with: BRITA Swing 425 / 750 ml, BRITA Classic 750 / 1,000 ml Openings custom-designed for the bottle neck
2. Professional washing tray incl. cap holder	<ul> <li>Size (W x H x D): 500 x 330 x 500 mm, 16 bottles</li> <li>Compatible with: BRITA Twist 700 ml</li> <li>Openings custom-designed for the bottle neck</li> </ul>
3. Domestic washing tray	Size (W x H x D): 485 x 180 x 485 mm, 25 bottles Compatible with: all BRITA bottles except Lounge 750 ml (for BRITA Classic / Swing 750 ml and 1,000 ml it may be necessary to remove the top tray of the dishwasher)  Custom tines to hold the bottles, fits into the bottom tray of most domestic dishwashers













Size (W x H x D): 500 x 365 x 500 mm, 16 bottles     Compatible with: BRITA Swing 750 ml, BRITA Classic 750 / 1,000 ml
Size (W x H x D): 500 x 295 x 500 mm, 25 bottles Compatible with: BRITA Wave 600 / 750 / 850 ml, BRITA Twist 700 ml, BRITA Lounge 750 ml  Size (W x H x D): 500 x 295 x 500 mm, 25 bottles  Residual to the size of the size
Size (W x H x D): 400 x 280 x 400 mm, 16 bottles Compatible with: BRITA Wave 600 / 750 / 850 ml, BRITA Twist 700 ml, BRITA Classic 500 ml
Size (W x H x D): 500 x 325 x 500 mm, 25 bottles     Compatible with: BRITA Swing 425 ml, BRITA Classic 500 ml
• Size (W x H D): 500 x 500 x 220 mm, 36 bottles • Compatible with BRITA Lounge 350 ml
Size (W x L <sub>total</sub> , L <sub>brush</sub> ): 65 x 500 mm, 160 mm     Compatible with: all BRITA bottles

## **BRITA VIVREAU services**

Expertise and support throughout the dispenser lifecycle.



### Safety through maintenance

Regular and thorough maintenance is essential to ensure appropriate hygiene. Our dispensers are serviced throughout the year as standard. Repairs made during the guaranteed lifecycle of the dispenser are covered by our rental and full-service contracts.

### Reliably high service quality

Our employees are audited on a regular basis. A supervisor visits our customers, ensures they are satisfied and verifies all tasks have been completed. We give our staff top marks – but also want confirmation from our customers. Ongoing training programmes ensure our service quality is excellent, and always improving.

### **Customer centricity**

Our service engineers and customer service agents work hard to secure customer satisfaction. We can answer any questions you have during on-site visits or via our dedicated hotlines.



\*Service Level Agreement

## **BRITA VIVREAU services**

The benefits of our full-service maintenance offering.





### 1. Cleaning

- Dispenser (interior/exterior) and base cabinet (for floorstanding dispensers)
- Chemical cleaning of all parts that come into contact with water
- Cooling unit fan and ventilation grille
- Drip tray and drain hose (where applicable)
- Dispenser tap and buttons or glass control panel



### 2. Visual inspection

- · Robustness of dispenser and accessories
- Heat exchanger (cooling)
- Any exterior damage
- Any worn / defective parts
- Any potential leaks
- CO, hoses



### 3. Filter replacement

BRITA filter(s) is replaced



### 4. Function test

- Set pressure / water (water pressure and pressure regulator)
- Function of the solenoid valves (timing)
- Carbonator-unit sensor probe
- Water meter check with documentation (digital or analogue)
- · Buttons or touch display
- Temperature of dispensed water (cooling)
- CO<sub>2</sub> content (visual inspection of a glass of dispensed water)
- Flow rate of sparking / still water
- Electronics (in line with local requirements)
- BRITA ThermalGate<sup>™</sup>
- Safety valve of the carbonator-unit
- CO<sub>2</sub> pressure hose (CO<sub>2</sub> bottle / pressure regulator)
- Cooling unit



### 5. General

- Refresher training sessions for staff (optional)
- Digital documentation of completed tasks





## Passionate about water, Passionate about you.



We have been water experts since 1966, and enable organisations like yours to make better water choices.

Better water is our core competency. It has been since Heinz Hankammer founded the company in Taunusstein, Germany, in 1966. This philosophy continued under his son Markus Hankammer, and guides our actions to this day.

In addition to consumer products, BRITA now offers professional filtration solutions and mains-fed dispensers, Every day, over 95,000 BRITA water dispensers worldwide serve more than 2.5 million people in workplaces in diverse industries - from famous car manufacturers, to leading hospitality chains, to tech companies in Silicon Valley.

In other words, when it comes to great water, we know what we are talking about. We combine over 50 years' experience with a broad product portfolio and corresponding services. So you are sure to find just the right solution for you.



Subsidiaries

Distribution partners **Production plants** 



BRITA Italia
Excellent manufacturing and quality assurance



Smart technology
Advanced equipment and
energy efficiency



Dedicated people
A skilled and
committed team

## Reliable excellence, made-in-Europe quality



Filters developed and manufactured in Germany, dispensers assembled in Italy.

At BRITA, we draw on over 50 years' experience as a family business to design, develop and build our pioneering products. By engineering and manufacturing our products ourselves, we can ensure exceptionally high quality, and scale production in line with demand.

Our manufacturing plants – including one opened in 2018 – employ advanced technology for greater energy efficiency. Our skilled and dedicated staff complete many tasks by hand, with a high degree of craftsmanship going into each and every dispenser.

Our diverse team of employees leverage tools, such as ergonomic lifting aids and tablets that display instructions. Hololens headsets help workers in Italy quickly resolve any issues: They can communicate their questions to the team in Taunusstein, and receive assistance in real time.





Less plastic
Eliminate waste from single-use bottles



Fewer emissions
Avoid CO<sub>2</sub> from bottle
transport and disposal



Reusable bottles
Enjoy durable, attractive
BRITA glass bottles

# Dedicated to sustainability from the beginning

We've been green since day one, and we continue to reduce our – and your – environmental impact.

At BRITA, the environment is a topic close to our hearts. That's why we are committed to improving sustainability – at our enterprise, and at yours.

We have a recycling programme for our filter cartridges. We are exploring ways to cut carbon emissions through efficient processes. And we are reducing waste throughout the product lifecycle, e.g. by adopting LED lighting and minimising packaging.

What's more, our products are built for a long service life, and help you avoid waste. Just consider: If a typical employee drinks one litre of water each workday, then a company of 100 could avoid 506 kg of single-use plastic waste per year by switching to a BRITA VIVREAU dispenser.\* Using a BRITA VIVREAU water dispenser produces up to seven times less CO<sub>2</sub> than bottled water.



BRITA received the ecovadis silver rating in 2021, meeting 21 sustainability criteria in four categories: environment, labour & human rights, ethics, and procurement.



**BRITA** 



## Our product carbon footprint

Our water dispensers produce 86% lower carbon emissions\* than bottled water.



We are committed to doing our part to combat the ongoing climate emergency.

So we analysed the entire lifecycle of our BRITA VIVREAU water dispensers. The results: we produce **64% less\*** carbon than bottled water dispensers, and an impressive **86% less\*** than pre-bottled water. We are proud of these figures, which were calculated by an independent external agency and verified by TÜV Nord.

And we want to continue reducing our footprint – and help our customers do the same. For example, we have created a new 'Planet Contribution' key performance indicator to measure both the positive impact of our products (e.g., how many single-use plastic bottles they replace) and the negative (e.g., carbon emissions).

### 1. Purchased materials / pre-production

Over 70% of our dispensers' components come from European suppliers, helping reduce our carbon footprint





### 2. Transport

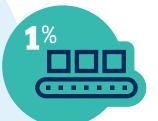
By improving purchasing decisions, we can minimise transport distances and cut emissions

### 6. Disposal

When our water dispensers finally reach the end of their life, the dispenser housing is shredded and raw materials recycled



Emissions across the dispenser lifecycle



### 3. Production at BRITA

We use certified green electricity at our production sites in Germany and the UK - the majority of our indirect energy needs are met by renewables

### 5. Customer use

BRITA products help our customers avoid the costs, waste and carbon emissions of single-use plastic bottles. Using green electricity can shrink the carbon footprint of BRITA VIVREAU water dispensers a further 5%





### 4. Packaging

We have replaced bubble wrap and foam packaging for spare parts with eco-friendlier paper alternatives, and only use cartons made of 80% recycled materials

\*Calculation based on Top Pro (medium cooling capacity)